



## How we protect your data



**Level 1**  
*Data Centre*

ISO 9001 – Quality management  
ISO 27001 – procedures, activities and audits



**Level 2**  
*Secured connection*

HTTPs – SSL certificate  
Data encrypted between data centre and user



**Level 3**  
*Customer system*

Each customer has an own and encrypted database  
Login by using SystemID, username and password  
Password can only be retrieved by user via email



**Level 4**  
*Extra security options*

Only access from specific IP Address(es)  
(e.g. only from the office)  
and/or access by using 2-factor authentication  
(for each session a separate session-code is sent by email)



**Level 5**  
*Access per contract*

Define per contract which users have access  
(no access = contract not visible)

**See page 2 for more details**

## ***The application***

Every 2Agree customer has the availability of a separate environment and encrypted /database. By using the 3-way security [company-ID, username and password] 2Agree offers a very high level of security. It is also possible to restrict access by using specific IP addresses and/or use an unique session-code for each time the user logs in to 2Agree.

## ***The certificates***

### ***Quality***

ISO 9001 concerns the standard for quality management which is applicable for all processes from our hosting partner. An independent quality company performs an annual audit to check, validate and document all processes. The certificate proves that an effective quality management system is used and that the hosting partner operates according to the defined rules and procedures.

### ***Security***

The ISO 27001 certificate proves that procedures and daily activities within the data center are carried out by following strict procedures according to the norm. During annual audits the Information Security Management System (ISMS), and the processes behind the system, are checked and approved. The norm operates according to requirements for defining, implementing, performing, checking, judging, managing and improving the documented ISMS related to operational risk management.

### ***Corporate social responsibility***

ISO 14001 is a standard related to social responsibility. By using an environmental management system and the ISO standards environmental risks can be controlled and when applicable reduced. The certification is audited annually.

## ***Data center and backup***

Our hosting partner uses a high qualified datacenter in Amsterdam including an 24x7 advanced security system, CCTV video monitoring, and alarm system. The data center is equipped with a redundant and scalable high capacity power supply. There is a top availability guarantee and an uninterruptible Power Supply (UPS)-system and diesel-backup generators are in place. Very Early Smoke Detection Apparatus (VESDA) are installed in each area. Backups of the application and customer data are made every day.

## ***The secured connection***

2Agree uses a HTTPS / SSL (Secure Sockets Layer) connection, meaning that all data between your device (PC, laptop, tablet or smartphone) and the 2Agree server will be encrypted.